



AES Ohio Distribution Field Inventory Program

AES Ohio is conducting a distribution field inventory to improve safety and reliably serve the growing needs of our customers and support the implementation of our **Smart Grid Plan**. We are investing in our equipment and technology to create a **stronger, safer and more efficient and reliable electric system**.

What?

AES Ohio is performing a field inventory of all the overhead and underground electric assets we own and maintain such as poles, meters, transformers and service lines located on or near your property.

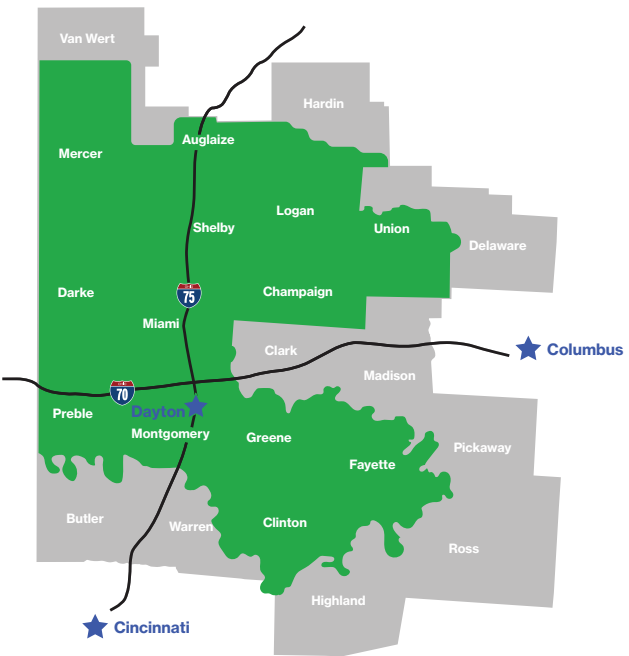
Customers can expect to see AES Ohio, TRC Companies and Hi-Tech Engineering personnel in their neighborhoods inspecting, documenting the condition and taking photos of electric assets as part of the inventory. All employees and contractors working on behalf of AES Ohio carry photo identification cards.

Why?

AES Ohio is collecting vital information to support our Smart Grid Plan. We will validate our records, maps and prepare for the implementation of advanced technology and enhanced services for our customers.

Where?

In 2024 through 2026, we will conduct field visits to all our electric circuits in the system collecting operational and geographic information across the AES Ohio 24-county service territory.

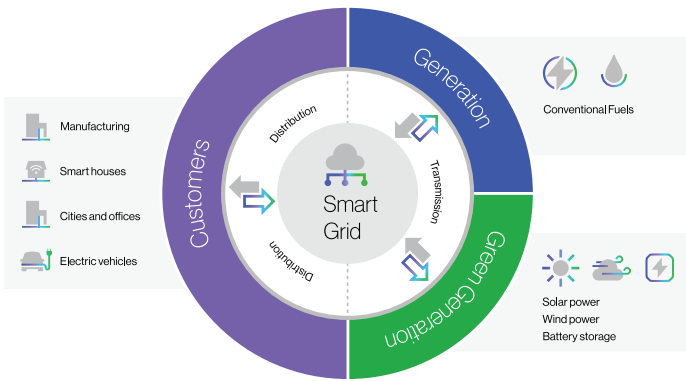


- Serving **539,000 customers** across 24 counties
- Approximately **17,908 miles** of transmission and distribution lines
- **6,000 square mile** service territory



Smart Grid

AES Ohio is working to **modernize the energy grid**, providing you with smarter, more efficient and more reliable service. Working with you, we're improving lives by delivering greener, smarter energy solutions right here in the Miami Valley. In the years to come, AES Ohio's Smart Grid will be able reduce the number of customers impacted by outages, and when there is an outage, reduce the amount of time to restore power.



Thank you for your patience and cooperation during our distribution field inventory.

To learn more, visit
aes-ohio.com/aes-ohio-smart-grid



Where can I get more information?

If you have any questions or comments about the Distribution Field Inventory Program program, please contact AES Ohio at **877-4OUTAGE (877-468-8243)**.

Customer Service
 800-433-8500

Visit us Online
aes-ohio.com



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